

Job Title: SURGICAL VET ASSISTANT

Reports to: CLINIC MANAGER, CHIEF MEDICAL DIRECTOR

FLSA Classification: NON-EXEMPT

Date Drafted: MARCH 2020

### **POSITION SUMMARY**

Surgical Vet Assistants perform daily tasks in the Spay/Neuter clinic to maintain a clean and efficient working environment for the veterinarians and other members of the clinic team.

### **POSITION RESPONSIBILITIES - ESSENTIAL**

This list of tasks is illustrative ONLY and is not a comprehensive listing of all functions and tasks performed by positions in this class. It does not imply that all positions within the class perform all of the duties listed, nor does it necessarily list all possible duties that may be assigned.

- Assist with public animal intake.
- Log, weigh and pre-medicate all public animals on surgery logs.
- Log, weigh and pre-medicate all shelter surgery animals on surgery logs.
- Administer microchips, vaccines, flea medications, penicillin, etc. (as needed).
- Draw blood for and complete heartworm and FeLV/FIV tests if needed.
- Obtain a fecal sample and run a parvo test if needed.
- Complete paperwork on surgery animals (including post-operation instructions, microchip forms, rabies certificates, etc.).
- Help induce, intubate, shave, and prepare all surgery animals; monitor closely.
- Assist veterinarian in surgery when necessary.
- Monitor all surgery animals post-operatively.
- Discharge all public animals and counsel owners on post-operative instructions.
- Restock all syringes, vaccines, gauze, Isoflurane, etc. as necessary.
- Wash, dry, and fold laundry throughout the day.
- Clean surgical instruments, assemble surgical packs and autoclave them.
- Keep all countertops, sink areas, surgery tables, and preparation tables clean and organized.
- All floors should be swept and mopped at the end of each work day.
- All holding rooms should be kept clean and neat.
- Cages should be patrolled throughout the day to check on the animals.
- All cages, kennels, and runs should be clean and papered before leaving for the work day; remaining animals should be fed and given water (as appropriate).
- Handle client questions and concerns when necessary.
- Lock all controlled substances in safe (when not in use).

### **ESSENTIAL SKILLS AND EXPERIENCE**

- Educational background—High School Diploma or Equivalent.
- Professional demeanor and good communication skills with the ability to work well with others in a fast-paced environment.
- Excellent customer service skills
- Demonstrates strong organizational skills (record keeping, time management, follow up, etc.).
- Strong verbal and written communication skills; interpersonal skills.
- Relationship management-- ability to be persuasive and provide leadership to subordinates.



- Ability to create and foster a collaborative team environment.
- Excellent attention to detail and sense of urgency, ability to prioritize with an emphasis on quality and accuracy of work.
- Strong analytical, strategic problem solving and reasoning ability.
- Ability to take direction, follow instructions accurately and accept constructive criticism.

# **BENEFICIAL SKILLS AND EXPERIENCE**

- General knowledge of animal health and welfare.
- Experience with animal handling and behavior.
- Greater than 2 years in veterinary technician position.
- Animal medical knowledge.

# **REPORTING RELATIONSHIPS**

This position reports to the Clinic Manager and Chief Medical Director.

# **KEY MEASURES**

- Overall health of animals
- Facility cleanliness
- Teamwork
- Time Management
- Decision Making
- Efficiency/Organization

ORGANIZATIONAL COMPETENCIES										
Transparency and Integrity	Behaves consistently across situations and ensures that words and actions are aligned. Admits mistakes and accepts responsibility.									
Decision- Making	Seeks to discover the root causes of problems, rather than addressing symptoms. Avoids over or under analyzing problems/issues. Makes decisions by weighing multiple factors, some of which may not fully defined. Considers the risks and consequences of action and/or decisions.									
Teamwork and Collaboration	Builds and maintains routine business relationships with peers and others inside and outside of the organization. Adds value to the team environment and interacts with a positive attitude.									
Innovation	Respectfully challenges the status quo by analyzing the strengths and weaknesses of current approaches. Modifies and adapts current methods and approaches to better meet needs.									

# **MENTAL & PHYSICAL DEMANDS- ADA GUIDELINES**



				Physical Der	mands						
Stand				Constantly		Frequently		Occasionally		N/A	
Walk				Constantly	$\boxtimes$	Frequently		Occasionally		N/A	
Sit				Constantly		Frequently		Occasionally		N/A	
Hand	Handling / Fingering Reach Outward			Constantly		Frequently		Occasionally		N/A	
Reach				Constantly		Frequently		Occasionally		N/A	
Reach Above Shoulder				Constantly		Frequently		Occasionally		N/A	
Climb			Constantly		Frequently		Occasionally		] N/A		
Crawl			Constantly		Frequently		Occasionally		N/A		
Squat or Kneel Bend				Constantly		Frequently	<u>  L</u>	Occasionally	L	N/A	
				Constantly		Frequently		Occasionally		N/A	
			Li	fting Requir	emen	ts					
10 pounds or less				Constantly		Frequently		Occasionally		N/A	
11 to 20 pounds				Constantly		Frequently		Occasionally		N/A	
21 to 50 pounds 51 to 100 pounds				Constantly		Frequently		Occasionally		N/A	
				Constantly		Frequently	$\boxtimes$	Occasionally		N/A	
> thar	n 100 pounds			Constantly		Frequently		Occasionally		N/A	
		Pus	hing	and Pulling	Requi	rements					
12 pounds or less				Constantly		Frequently	TE	Occasionally		N/A	
13 to 25 pounds				Constantly		Frequently		Occasionally		N/A	
26 to			Constantly		Frequently		Occasionally		N/A		
41 to 100 pounds > than 100 pounds				Constantly		Frequently Frequently		Occasionally		N/A N/A	
				Constantly				Occasionally			
				Definitio	ns						
N/A	Not Applicable	Activity is not a	Activity is not applicable to this occupation.								
0	Occasionally	Occupation red	uires t	his activity up t	o 33% o	of the time (0	- 2.5-	+ hrs/day)			
F	Frequently	•	Occupation requires this activity from 33% - 66% of the time (2.5 - 5.5+ hrs/day)								
С	Constantly	Occupation red	Occupation requires this activity more than 66% of the time (5.5+ hrs/day)								
ended intende ions ai essed o	to provide guided to be const and requirement or implied conti ange this job	d this job descrip delines for job ex rued as an exho s may be assigne ract of employmo description and	opectat Sustive d by su Sent nor	tions and the e list of all fui opervisors as de does it alter	mploye nctions, eemed o your at	e's ability to responsibilit appropriate. T will employn	perfo ties, This o nent,	orm the positio skills and abil document does and the Comp	n de litie: not any	escribe s. Add repres reserv	
Employee Name Em			ployee Signature			Date S	igne	d			
Manager/Supervisor Name			Manager/Supervisor Signature			Date S		4			